

Telia ACE Admin Release Notes

If the change has a CM-system id this is shown after the #.

Version 31.0.3.2 2026-01-29

Compatible version of other components

- See [Version 31.0.0.10](#version-310010-2025-05-22).

New functionality

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Bugs corrected in this version

\#ACET-52674 - Access violation when duplicating immediately after deleting a dialogue flow.

\#ACET-52874 - Access violation when trying to add access number.

\#ACET-52081 - Sometimes Admin hangs when duplicating dialogue flows.

Limitations

- See [Version 31.0.0.10](#version-310010-2025-05-22).

Related documents

- See [Version 31.0.0.10](#version-310010-2025-05-22).

Version 31.0.2.9 2025-10-08

Compatible version of other components

- See [Version 31.0.0.10](#version-310010-2025-05-22).

New functionality

\#ACET-45953 - Added possibility to use `s1` as output format format for call parameters of type 'string'.

\#ACET-51057 - Preferred org. area is remembered from previous session.

Bugs corrected in this version

\#ACET-49413 - Possible to have identical rows in routing search order configuration.

\#ACET-50039 - Finnish translation for Max callbacks gets truncated in GUI.

\#ACET-50383 - Unable to add or duplicate a dialogue flow.

\#ACET-50562 - Unable to delete outlets from percentage objects in dialogue flows.

\#ACET-50593 - Sometimes Admin crashes or hangs fatally when closing dialogue flow form after loading large amounts of dialogue flow data.

\#ACET-51284 - Repeat character in Input object is blank and not displayed as previously.

\#ACET-51667 - Wrong value for email account server, and unable to save changes to it.
\#ACET-51707 - Possible to save identical stop and repeat characters for Input and Menu objects.
\#ACET-50567 - "Dialer G2" setting "dialReq - Alive" is misleading.

Limitations

- See [Version 31.0.0.10](#version-310010-2025-05-22).

Related documents

- See [Version 31.0.0.10](#version-310010-2025-05-22).

Version 31.0.1.0 2025-05-28

Compatible version of other components

- See [Version 31.0.0.10](#version-310010-2025-05-22).

New functionality

Bugs corrected in this version

\#ACET-50170 - Available or configured SIP groups are not shown in Dialer G2 config.

Limitations

- See [Version 31.0.0.10](#version-310010-2025-05-22).

Related documents

- See [Version 31.0.0.10](#version-310010-2025-05-22).

Version 31.0.0.10 2025-05-22

Compatible version of other components

ACE Configuration Utility 30.0.1 or newer
ACE Database 31.0.0 or newer
ACE Main Server 31.0.0 or newer
ACE ServiceNode Tenant G2 31.0.0 or newer
ACEOidcClient.dll 21.0.1.0
libcrypto-3.dll 3.0.7.0
libssl-3.dll 3.0.7.0
Windows 10 & 11

New functionality

\#ACET-49271 - Possibility to configure obsolete OpenTok Adapter is removed.

Bugs corrected in this version

\#ACET-48239 Display number field can not be blanked once set.

\#ACET-48555 Unnecessary blank areas in "Default settings in ACE Interact".

\#ACET-48684 It is not possible to create work item accounts.

\#ACET-48739 No error message is shown when trying to delete a skill that is in use.

\#ACET-48742 Sometimes the Delete tool button in some tables are not correctly enabled.

\#ACET-48755 Switching between org. areas that do resp. don't show "Caller ID" causes issues in domain form.

\#ACET-48777, ACET-48800 Memory leaks can lead to decreased performance over time.

\#ACET-49404 Impossible to unset a call parameter's contact data key config under "Call parameters".

\#ACET-49883 Some values are not shown when configuring Proactive web.

Limitations

- Installing ACE Admin on a computer where CallGuide Admin is installed will not automatically remove CallGuide Admin. Instead, the two programs will exist side-by-side on the computer until CallGuide Admin is uninstalled.

- In the "Routing" window there can be no more than 2000 routing rows.

- A single address list file can have no more than 50 000 entries.

- Alternative character set is not supported in some configurations:

* Dialog Flows

* Schedules

* Entrances

* Menu choices

Related documents

- ACE Installed components

- Installation manual ACE clients