

Telia ACE 31 Release Notes ACE Admin

[Each change description begins with a #. If the change has a CM-system ID this is shown after the #.]

Version 31.0.0.10 2025-05-22

Compatible version of other components:

ACE Configuration Utility 30.0.1 or newer
ACE Database 31.0.0 or newer
ACE Main Server 31.0.0 or newer
ACE ServiceNode Tenant G2 31.0.0 or newer
ACEOidcClient.dll 21.0.1.0
libcrypto-3.dll 3.0.7.0
libssl-3.dll 3.0.7.0
Windows 10 & 11

New functionality:

#ACET-49271 - Possibility to configure obsolete OpenTok Adapter is removed.

Bugs corrected in this version:

#ACET-48239 Display number field can not be blanked once set.
#ACET-48555 Unnecessary blank areas in "Default settings in ACE Interact".
#ACET-48684 It is not possible to create work item accounts.
#ACET-48739 No error message is shown when trying to delete a skill that is in use.
#ACET-48742 Sometimes the Delete tool button in some tables are not correctly enabled.
#ACET-48755 Switching between org. areas that do resp. don't show "Caller ID" causes issues in domain form.
#ACET-48777, ACET-48800 Memory leaks can lead to decreased performance over time.
#ACET-49404 Impossible to unset a call parameter's contact data key config under "Call parameters".
#ACET-49883 Some values are not shown when configuring Proactive web.

Limitations:

- In the "Routing" window there can be no more than 2000 routing rows.
- A single address list file can have no more than 50 000 entries.
- Alternative character set is not supported in some configurations:
 - Dialog Flows
 - Schedules
 - Entrances
 - Menu choices

Related documents:

- ACE Installed components
- Installation manual ACE clients
- Help Hub: <https://ace-showcase.com/ace-help-hub/knowledgebase/#human-ace-help-hub=/c202-ace-admin%22>