

Telia ACE Admin Release Notes
If the change has a CM-system id this is shown after the #.

Version 30.0.6.0 2026-01-29

Compatible version of other components

- See [Version 30.0.4.2](#version-30042-2025-08-21).

New functionality

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Bugs corrected in this version

\#ACET-51667 - Wrong value of email server, and impossible to save changed value.

Limitations

- See [Version 30.0.0.29](#version-300029-2025-02-07).

Related documents

- See [Version 30.0.0.29](#version-300029-2025-02-07).

Version 30.0.5.0 2025-08-26

Compatible version of other components

- See [Version 30.0.4.2](#version-30042-2025-08-21).

New functionality

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Bugs corrected in this version

\#ACET-48682 - Edge node base URL is not included when registry keys are copied from HKLM to HKCU.

Limitations

- See [Version 30.0.0.29](#version-300029-2025-02-07).

Related documents

- ACE Installed components
- Installation manual ACE clients

Version 30.0.4.2 2025-08-21

Compatible version of other components

ACE Configuration Utility 30.0.1 or newer
ACE Database 30.0.0 or newer
ACE Main Server 30.0.0 or newer
ACE ServiceNode Tenant G2 30.0.0 or newer
ACEOidcClient.dll 21.0.1.0
libcrypto-3.dll 3.0.7.0
libssl-3.dll 3.0.7.0
Windows 10 & 11

New functionality

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Bugs corrected in this version

\#ACET-48682 - Fix of Configuration Utility 30.0.1, included in this release.
\#ACET-49399 - Unable to add or change automatic email answer.
\#ACET-49883 - Some values are not shown when configuring Proactive web.
\#ACET-50383 - Adding or duplicating dialogue flows causes Admin to hang or crash.

Limitations

- See [Version 30.0.0.29](#version-300029-2025-02-07).

Related documents

- See [Version 30.0.0.29](#version-300029-2025-02-07).

Version 30.0.3.0 2025-05-09

Compatible version of other components

- See [Version 30.0.0.29](#version-300029-2025-02-07).

New functionality

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Bugs corrected in this version

\#ACET-49745 Sometimes Admin crashes fatally when configuring dialogue flow menu and input objects.

Limitations

- See [Version 30.0.0.29](#version-300029-2025-02-07).

Related documents

- See [Version 30.0.0.29](#version-300029-2025-02-07).

Version 30.0.2.4 2025-05-07

Compatible version of other components:

ACE Configuration Utility 30.0.0 or newer
ACE Database 30.0.0 or newer
ACE Main Server 30.0.0 or newer
ACE ServiceNode Tenant G2 30.0.0 or newer
ACEOidcClient.dll 21.0.1.0
libcrypto-3.dll 3.0.7.0
libssl-3.dll 3.0.7.0
Windows 10 & 11

New functionality

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Bugs corrected in this version

\#ACET-48684 It is not possible to create work item accounts.
\#ACET-48739 No error message is shown when trying to delete a skill that is in use.
\#ACET-48800 Memory leaks can lead to decreased performance over time.
\# Missing menu choice for agent application; "Waiting lists in ACE Interact".

Limitations

- See [Version 30.0.0.29](#version-300029-2025-02-07).

Related documents

- See [Version 30.0.0.29](#version-300029-2025-02-07).

Version 30.0.1.0 2025-03-13

Compatible version of other components

- See [Version 30.0.0.29](#version-300029-2025-02-07).

New functionality

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Bugs corrected in this version

\#ACET-48503 - Modifying routing rows with multiple destinations may corrupt the routing row.

Limitations

- See [Version 30.0.0.29](#version-300029-2025-02-07).

Related documents

- See [Version 30.0.0.29](#version-300029-2025-02-07).

Version 30.0.0.29 2025-02-07

Compatible version of other components

ACE Configuration Utility 30.0.0 or newer

ACE Database 30.0.0 or newer

ACE Main Server 30.0.0 or newer

ACE ServiceNode Tenant G2 30.0.0 or newer

ACEOidcClient.dll 21.0.1.0

libcrypto-3.dll 3.0.7.0

libssl-3.dll 3.0.7.0

Windows 10 & 11

New functionality

- Support for new expression syntax for call parameter assignments and conditions in parameter objects. [ACET-38231]
- Support for configuring Dialer G2 instances (requires elevated access). [ACET-43408]
- Disabled tables have a more consistently "disabled" look.
- It is no longer mandatory to assign subareas to a campaign. [ACET-47533]
- To use ACE Admin 30, base URL for ACE EdgeNode must be configured, e.g. using ACE Configuration Utility 30.

Bugs corrected in this version

\#ACET-43284 Inconsistent naming of call parameters connected to contact data keys.

\#ACET-43657 Timers on menu exits are not properly saved.

\#ACET-44069 Improved logging for changes in dialogue flows.

\#ACET-44195 Links in start object references becomes static text when browsing flow objects.

\#ACET-45359 Impossible to save queues with empty borrow and return values in Temporary workforce from dialer campaigns.

\#ACET-46059 Unhelpful error message when copying an org. area without changing the name to a unique one.

\#ACET-46077 Admin asks to save changes in routing table even when no changes have been made.

\#ACET-46674 Unhelpful error message when assigning more than 200 domains to a service in a custom work level.

\#ACET-46862 Deleted dialogue flows are not removed from list of flows.

\#ACET-47676 It looks as if it is possible to change distribution type for a campaign when copying a campaign, when it in fact is not.

Limitations

- Installing ACE Admin on a computer where CallGuide Admin is installed will not automatically remove CallGuide Admin. Instead, the two programs will exist side-by-side on the computer until CallGuide Admin is uninstalled.
- In the "Routing" window there can be no more than 2000 routing rows.
- A single address list file can have no more than 50 000 entries.
- Alternative character set is not supported in some configurations:
 - * Dialog Flows
 - * Schedules
 - * Entrances
 - * Menu choices

Related documents

- ACE Installed components
- Installation manual ACE clients