

## Telia ACE 29 Release Notes ACE Admin

[Each change description begins with a #. If the change has a CM-system ID this is shown after the #.]

Version 29.0.1.2 2025-05-07

---

### Compatible version of other components:

ACE Application Server 27.0.0 or newer.  
ACE Configuration Utility 21.0.1 or newer  
ACE Database 29.0.0 or newer  
ACE Main Server 29.0.0 or newer  
ACE ServiceNode Tenant G2 29.0.0 or newer  
Des3Intercept.dll 4.0.6.0  
Midas.dll 17.0.4723.55752  
ACEOidcClient.dll 21.0.1.0  
libcrypto-3.dll 3.0.7.0  
libssl-3.dll 3.0.7.0  
Windows 10 or 11

### New functionality:

-

### Bugs corrected in this version:

#ACET-48740 Cannot add domains to, or change thresholds for domains in, temporary workforce for campaigns.  
#ACET-48800 Memory leaks can lead to decreased performance over time.

### Limitations:

See previous version.

### Related documents:

See previous version.

Version 29.0.0.22 2024-09-12

---

### Compatible version of other components:

ACE Application Server 27.0.0 or newer.  
ACE Configuration Utility 21.0.1 or newer  
ACE Database 29.0.0 or newer  
ACE Main Server 29.0.0 or newer  
ACE ServiceNode Tenant G2 29.0.0 or newer  
Des3Intercept.dll 4.0.6.0  
Midas.dll 17.0.4723.55752  
ACEOidcClient.dll 21.0.1.0  
libcrypto-3.dll 3.0.7.0  
libssl-3.dll 3.0.7.0  
Windows 10 or 11

### New functionality:

- Support for showing TTS settings in the phrase database window.
- Support for configuring an external URL as query receiver. [ACET-24825]

### Bugs corrected in this version:

#ACET-17904 Possible to try to save menu- or input object without selecting a call parameter.  
#ACET-41734, ACET-42538 Admin crashes when selecting "Personal records" in campaign records window.  
#ACET-42028 Hovering over Next column cells in input object exits table may generate an error.  
#ACET-42109 Configured IP and port for Mx-One is not shown in window for links.

#ACET-43296 Unable to save service level threshold exceptions for queues.  
#ACET-43347 Threshold for service level 2 can be set lower than for level 1.  
#ACET-43514 Unable to select a start object in a hidden flow as destination.

Limitations:

- In the “Routing” window there can be no more than 2000 routing rows.
- A single address list file can have no more than 50 000 entries.
- Alternative character set is not supported in some configurations:
  - Dialog Flows
  - Schedules
  - Entrances
  - Menu choices

Related documents:

- ACE Installed components
- Installation manual ACE clients
- Help Hub: <https://ace-showcase.com/ace-help-hub/knowledgebase/#humany-ace-help-hub=/c202-ace-admin%22>