Telia ACE 27 Release Notes ACE Admin

[Each change description begins with a #. If the change has a CM-system ID this is shown after the #.]

Version 27.0.2.1 Date 2024-01-11

Compatible version of other components:
ACE Application Server 27.0.0 or newer.
ACE Configuration Utility 21.0.1 or newer
ACE Database 27.0.0 or newer
ACE Main Server 27.0.0 or newer
ACE ServiceNode Tenant G2 27.0.0 or newer
Des3Intercept.dll 4.0.6.0
Midas.dll 17.0.4723.55752
ACEOidcClient.dll 21.0.1.0
libcrypto-3.dll 3.0.7.0
libssl-3.dll 3.0.7.0
Windows 10

New functionality:
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Bugs corrected in this version:
DEV-37724/DEV-38151 - Dialog flow phrase object timers are not always saved.

Limitations:
See previous version.

Related documents:
See previous version.

Version 27.0.1.3 Date 2023-11-17

Compatible version of other components:
ACE Application Server 27.0.0 or newer.
ACE Configuration Utility 21.0.1 or newer
ACE Database 27.0.0 or newer
ACE Main Server 27.0.0 or newer
ACE ServiceNode Tenant G2 27.0.0 or newer
Des3Intercept.dll 4.0.6.0
Midas.dll 17.0.4723.55752
ACEOidcClient.dll 21.0.1.0
libcrypto-3.dll 3.0.7.0
libssl-3.dll 3.0.7.0
Windows 10

New functionality:
-

Bugs corrected in this version:
DEV-34131 Cannot release call parameter from a phrase object.
DEV-36735 Unhelpful error message when trying to save duplicate query data.
DEV-37023 GUI description rather than short name is saved in DB for "ACE queues for park and requeue".
DEV-37030 Assignments are duplicated each time a dialogue flow start object is opened.
DEV-37093 New query data rows are not saved.
DEV-37095 Changing the category of a Jump object will not affect the start object selector category until the Jump object is saved.

DEV-37140 A change of only the phrase of a dialogue flow phrase object is not saved.
DEV-37145 Changed name for a Return object is never saved.

Limitations:
See previous version.

Related documents:
See previous version.

Version 27.0.0.23 Date 2023-10-02

Compatible version of other components:
ACE Application Server 27.0.0 or newer.
ACE Configuration Utility 21.0.1 or newer
ACE Database 27.0.0 or newer
ACE Main Server 27.0.0 or newer
ACE ServiceNode Tenant G2 27.0.0 or newer
Des3Intercept.dll 4.0.6.0
Midas.dll 17.0.4723.55752
ACEOidcClient.dll 21.0.1.0
libcrypto-3.dll 3.0.7.0
libssl-3.dll 3.0.7.0
Windows 10

New functionality:
- Support for configuring "Team" membership in user accounts.
- Support for WAV and MP3 formats in phrases.
- Simplified configuring of campaign treatments (Prebook not shown where inapplicable, and columns synchronised across the three tables).
- Simplified campaign records window by removing non-functional buttons.
- Support for remembering campaigns view mode ("table" or "timeline") between sessions.

Bugs corrected in this version:
DEV-33270 Admin does not allow more than 30 characters in schedule short names (should be 50).
DEV-33572 Global schedules are included in the list of schedules when filtering on \[Without subareas\].
DEV-33579 Possible to configure invalid subareas for schedules / template days.
DEV-34008 Access number alias not allowed to be the same as any existing access number.
DEV-34072 Cannot clear an access number alias.
DEV-34130 When searching for personal campaign records, changing the campaign to search on does not work - the records are searched in the same campaign regardless of selection.
DEV-34151 Grid scrolls when selecting cell not fully in view.
DEV-34655 Cannot create new entrances. (Fixed in 26.0.2 also.)
DEV-34813 Double confirmation dialogues when deleting multiple campaign records.
DEV-35250 Switch object not showing correct switch status.
DEV-35710 Closing user accounts window with area/group/skill part minimised makes the part impossible to get back without restart.
DEV-36105 Error when creating a (dialogue flow) Parameter object.
DEV-36376 Access violation when adding a new phrase to a (dialogue flow) Menu object.
DEV-36378 Possible to save new (dialogue flow) Goto- or Gosub objects without start category, leading to an error message.
DEV-36379 Deleting a new, unsaved exit in a new (dialogue flow) Parameter object leads to an error message.
DEV-36383 Default (dialogue flow) Parameter object exit is not shown.
DEV-36387 Service node database error texts are not shown in error message dialogue.
DEV-36388 Unexpected error message when saving dialogue flow objects with newly added exits.

Limitations:
- In the "Routing" window there can be no more than 2000 routing rows.

- A single address list file can have no more than 50 000 entries.
- Alternative character set is not supported in some configurations:
· Dialog Flows
· Schedules
· Entrances
· Menu choices

Related documents:
- ACE Installed components
- Installation manual ACE clients
- Help Hub: https://ace-showcase.com/ace-help-hub/knowledgebase/#humany-ace-help-hub=/c202-ace-admin%22