Telia ACE 26 Release Notes ACE Admin

[Each change description begins with a #. If the change has a CM-system ID this is shown after the #.]

Version 26.0.1.3 Date 2023-05-10

Compatible version of other components:
ACE Application Server 26.0.0 or newer
ACE Configuration Utility 21.0.1 or newer
ACE Database 26.0.0 or newer
ACE Main Server 26.0.0 or newer
ACE ServiceNode Tenant 22.0.0 or newer
ACE ServiceNode Tenant G2 26.0.0 or newer
Des3Intercept.dll 4.0.6.0
Midas.dll 17.0.4723.55752
ACEOidcClient.dll 21.0.1.0
libcrypto-3.dll 3.0.7.0
libssl-3.dll 3.0.7.0
Windows 8.1/10

New functionality:
-

Bugs corrected in this version:
#DEV-32525 Error message in Groups and skills window is malformed.
#DEV-33325 "Enabled" checkbox in "Temporary workforce from dialer campaigns" window is always unchecked.
#DEV-33623 No error message is displayed when trying to delete a task type that cannot be deleted.
#DEV-33657, #DEV-33865 Phrase objects are not shown with the correct phrase status icon
#DEV-33658, #DEV-33805 Access denied [99999] in Admin when editing a goto object
#DEV-33746 Call parameter for query object parameters disappears when editing it.
#DEV-33765 Large amounts of query data causes timeout when opening query data window.

Limitations:
- See previous version

Related documents:
- See previous version

Version 26.0.0.30 Date 2023-03-07

Compatible version of other components:
ACE Application Server 26.0.0 or newer
ACE Configuration Utility 21.0.1 or newer
ACE Database 26.0.0 or newer
ACE Main Server 26.0.0 or newer
ACE ServiceNode Tenant 22.0.0 or newer
ACE ServiceNode Tenant G2 26.0.0 or newer
Des3Intercept.dll 4.0.6.0
Midas.dll 17.0.4723.55752
ACEOidcClient.dll 21.0.1.0
libcrypto-3.dll 3.0.7.0
libssl-3.dll 3.0.7.0
Windows 8.1/10

New functionality:
Support for comment texts for schedule exception dates.
Support for using national holiday names as comment/description of exception dates.

Support for Lithuanian, Estonian and Latvian national holidays.
Support for export of callback appointment schedule settings.
Support for contact data key nrOfCalledInAdvance.
Support for option to use single click to open and edit dialogue flow objects.
Support for flexible dialogue flows.

Bugs corrected in this version:
#DEV-29825 Access function "own location (for IVR)" is required to be able to add an extension.
#DEV-30792 Problem when creating a switch and a link to the switch in one go.
#DEV-31012 Unable to use template days in schedules that do not belong to any subarea.
#DEV-31146 The setting "Show hidden flows" is reset each time the dialogue flow window is closed.

Limitations:
- Installing ACE Admin on a computer where CallGuide Admin is installed will not automatically remove CallGuide Admin. Instead, the two programs will exist side-by-side on the computer until CallGuide Admin is uninstalled.
- In the "Routing" window there can be no more than 2000 routing rows.
- A single address list file can have no more than 50 000 entries.
- Alternative character set is not supported in some configurations:
  - Dialog Flows
  - Schedules
  - Entrances
  - Menu choices

Related documents:
- ACE Installed components
- Installation manual ACE clients
- Help Hub: https://ace-showcase.com/ace-help-hub/knowledgebase/#humany-ace-help-hub=/c202-ace-admin%22