Telia ACE 25 Release Notes ACE Admin

[Each change description begins with a #. If the change has a CM-system ID this is shown after the #.]

Version 25.0.4.1 Date 2023-05-10

Compatible version of other components:
ACE Application Server 25.0.0 or newer
ACE Configuration Utility 21.0.1 or newer
ACE Database 25.0.0 or newer
ACE Main Server 25.0.0 or newer
ACE ServiceNode Tenant 22.0.0 or newer
ACE ServiceNode Tenant G2 25.0.0 or newer
Des3Intercept.dll 4.0.6.0
Midas.dll 17.0.4723.55752
ACEOidcClient.dll 21.0.1.0
libcrypto-3.dll 3.0.1.0
libssl-3.dll 3.0.1.0
Windows 8.1/10

New functionality:
-

Bugs corrected in this version:
#DEV-33325 "Enabled" checkbox in "Temporary workforce from dialer campaigns" window is always unchecked.
#DEV-33623 No error message is displayed when trying to delete a task type that cannot be deleted.
#DEV-33765 Large amounts of query data causes timeout when opening query data window.

Limitations:
- See previous version.

Related documents:
- See previous version.

Version 25.0.3.0 Date 2023-03-02

Compatible version of other components:

ACE Application Server 25.0.0 or newer

ACE Configuration Utility 21.0.1 or newer

ACE Database 25.0.0 or newer

ACE Main Server 25.0.0 or newer

ACE ServiceNode Tenant 22.0.0 or newer

ACE ServiceNode Tenant G2 25.0.0 or newer

Des3Intercept.dll 4.0.6.0

Midas.dll 17.0.4723.55752

ACEOidcClient.dll 21.0.1.0

libcrypto-3.dll 3.0.1.0

libssl-3.dll 3.0.1.0

Windows 8.1/10

New functionality:

-

Bugs corrected in this version:

#DEV-31381, #DEV-32977 Problems copying campaign, and task type not shown in records.

Limitations:

- See previous version.

Related documents:

- See previous version.

Version 25.0.2.2 Date 2022-12-19

Compatible version of other components:
ACE Application Server 25.0.0 or newer
ACE Configuration Utility 21.0.1 or newer
ACE Database 25.0.0 or newer
ACE Main Server 25.0.0 or newer
ACE ServiceNode Tenant 22.0.0 or newer
ACE ServiceNode Tenant G2 25.0.0 or newer
Des3Intercept.dll 4.0.6.0
Midas.dll 17.0.4723.55752
ACEOidcClient.dll 21.0.1.0
libcrypto-3.dll 3.0.1.0
libssl-3.dll 3.0.1.0
Windows 8.1/10

New functionality:
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Bugs corrected in this version:
#DEV-28528 Problems copying campaign.
#DEV-31169 Unable to configure contact data for screen pop in ACE Interact if licence for some contact source type is missing.
#DEV-31351 Access violation when toggling "At contact activation" screen pop check box in Client settings.

Limitations:
- See previous version.

Related documents:
- See previous version.

Version 25.0.1.0 Date 2022-10-21

Compatible version of other components:
ACE Application Server 25.0.0 or newer
ACE Configuration Utility 21.0.1 or newer
ACE Database 25.0.0 or newer
ACE Main Server 25.0.0 or newer
ACE ServiceNode Tenant 22.0.0 or newer
ACE ServiceNode Tenant G2 25.0.0 or newer
Des3Intercept.dll 4.0.6.0
Midas.dll 17.0.4723.55752
ACEOidcClient.dll 21.0.1.0
libcrypto-3.dll 3.0.1.0
libssl-3.dll 3.0.1.0
Windows 8.1/10

New functionality:
-

Bugs corrected in this version:
#30700 Crash in phrase database window when using Swedish or Finnish UI language.

Limitations:
- Installing ACE Admin on a computer where CallGuide Admin is installed will not automatically remove CallGuide Admin. Instead, the two programs will exist side-by-side on the computer until CallGuide Admin is uninstalled.
- In the "Routing" window there can be no more than 2000 routing rows.
- A single address list file can have no more than 50 000 entries.
- Alternative character set is not supported in some configurations:
  - Dialog Flows
  - Schedules
  - Entrances
  - Menu choices

Related documents:
- ACE Installed components
- Installation manual ACE clients

- Help Hub: https://ace-showcase.com/ace-help-hub/knowledgebase/#humany-ace-help-hub=/c202-ace-admin%22

Version 25.0.0.35 Date 2022-09-19

Compatible version of other components:
ACE Application Server 25.0.0 or newer
ACE Configuration Utility 21.0.1 or newer
ACE Database 25.0.0 or newer
ACE Main Server 25.0.0 or newer
ACE ServiceNode Tenant 22.0.0 or newer
ACE ServiceNode Tenant G2 25.0.0 or newer
Des3Intercept.dll 4.0.6.0
Midas.dll 17.0.4723.55752
ACEOidcClient.dll 21.0.1.0
libcrypto-3.dll 3.0.1.0
libssl-3.dll 3.0.1.0
Windows 8.1/10

New functionality:
- Replacing older SSL DLL:s with more current ones.
- "Apply" button in the "Schedules" window.

- Possibility to configure "Virtual menues" for Coach.
- Possibility to configure SMS senders.
- Possibility to use MenuchoiceExtra and MenuchoiceCallback as control for a switch object.
- Query data extended from 50 to 255 characters.

Bugs corrected in this version:
#DEV-27329 The number of booked appointments in the callback appointment schedule window is always displayed as 0.
#DEV-27323 Duplicate function in Subroutines/Virtual menues table does not work as intended.
#DEV-27753 Changes to a parameter object are not always saved.
#DEV-28955 Slow loading of Subroutines/Virtual menues for Coach.
#DEV-29084 Access violation when managing skills for a user account, if administrator has limited sub area access.
#DEV-29646 "No MCI device open" error sometimes appears when previewing IVR phrases.

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- A single address list file can have no more than 50 000 entries.
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Related documents:
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