Telia ACE Release Notes ACE Interact Service

[Each change description begins with a #. If the change has a CM-system id this is shown after the #.]

Version 24.0.0 Date 2022-04-12

Compatible version of other components:
ACE Interact 24.0.0 or newer
Windows 10/11

New functionality:
First version of this component. Answers calls in Microsoft Teams from ACE Interact.

Bugs corrected in this version:
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Limitations:
ACE Interact Service only works with ACE Interact.
This version only supports answering calls in Microsoft Teams. No support for initiating a call or resume a call in Teams.
If there are multiple incoming calls in Teams ACE Interact will only answer the first call received.

Related documents:
ACE Installed components.
Installation manual ACE clients.

Installation information
ACE Interact Service is installed by running a msi installation package.
.NET Runtime and other external dependencies are bundled with the application executable.
The installation program adds a shortcut to ACE Interact Service on Windows desktop.
The installation program will not automatically start ACE Interact Service after completed installation unless the computer is restarted. On subsequent user logins ACE Interact Service is automatically started since the installation program has added a shortcut to ACE Interact Service in the Startup folder on the computer.