Telia ACE 24 Release Notes ACE Admin

[Each change description begins with a #. If the change has a CM-system ID this is shown after the #.]

Version 24.0.3.0 Date 2022-06-28

Compatible version of other components:
ACE Application Server 24.0.0 or newer
ACE Configuration Utility 21.0.1 or newer
ACE Database 24.0.0 or newer
ACE Main Server 24.0.0 or newer
ACE ServiceNode Tenant 22.0.0 or newer
ACE ServiceNode Tenant G2 24.0.0 or newer
Des3Intercept.dll 4.0.6.0
Midas.dll 17.0.4723.55752
ACEOidcClient.dll 21.0.1.0
libeay32.dll 1.0.2.21
ssleay32.dll 1.0.2.21
Windows 8.1/10

New functionality:
-

Bugs corrected in this version:
#DEV-28832 Error when trying to create a new task type.

Limitations:
- See previous version below.

Related documents:
- See previous version below.

Version 24.0.2.3 Date 2022-06-27

Compatible version of other components:
ACE Application Server 24.0.0 or newer
ACE Configuration Utility 21.0.1 or newer
ACE Database 24.0.0 or newer
ACE Main Server 24.0.0 or newer
ACE ServiceNode Tenant 22.0.0 or newer
ACE ServiceNode Tenant G2 24.0.0 or newer
Des3Intercept.dll 4.0.6.0
Midas.dll 17.0.4723.55752
ACEOidcClient.dll 21.0.1.0
libeay32.dll 1.0.2.21
ssleay32.dll 1.0.2.21
Windows 8.1/10

New functionality:
-

Bugs corrected in this version:
#DEV-27970 Unable to type a comma in the dialogue flow parameter object outlet condition field.
#DEV-28195 Timeout when fetching large amounts of data over a congested network connection.
#DEV-28665 Changes to Interaction View storage rules are not saved.

Limitations:

- See previous version below.

Related documents:
- See previous version below.

Version 24.0.1.1 Date 2022-05-02
_____

Compatible version of other components:
ACE Application Server 24.0.0 or newer
ACE Configuration Utility 21.0.1 or newer
ACE Database 24.0.0 or newer
ACE Main Server 24.0.0 or newer
ACE ServiceNode Tenant 22.0.0 or newer
ACE ServiceNode Tenant G2 24.0.0 or newer
Des3Intercept.dll 4.0.6.0
Midas.dll 17.0.4723.55752
ACEOidcClient.dll 21.0.1.0
libeay32.dll 1.0.2.21
ssleay32.dll 1.0.2.21
Windows 8.1/10

New functionality:
-

Bugs corrected in this version:
#DEV-27753 Changes to a dialogue flow parameter object's condition are not saved.

Limitations:
- See previous version below.

Related documents:
- See previous version below.

Version 24.0.0.22 Date 2022-04-12
_____

Compatible version of other components:
ACE Application Server 24.0.0 or newer
ACE Configuration Utility 21.0.1 or newer
ACE Database 24.0.0 or newer
ACE Main Server 24.0.0 or newer
ACE ServiceNode Tenant 22.0.0 or newer
ACE ServiceNode Tenant G2 24.0.0 or newer
Des3Intercept.dll 4.0.6.0
Midas.dll 17.0.4723.55752
ACEOidcClient.dll 21.0.1.0
libeay32.dll 1.0.2.21
ssleay32.dll 1.0.2.21
Windows 8.1/10

New functionality:
- Possibility to configure parametric Goto and Gosub dialogue objects (jump to a start object defined
by the value of a call parameter).
- Possibility to configure ACE user accounts in different org. areas to use the same SSO ID.
- Possibility to log in using SSO for multi-organisational users.
- Possibility to configure subroutines for ACE Coach (requires elevated access).

Bugs corrected in this version:

#DEV-25695 Sometimes a different schedule is actually selected after editing one schedule from the Edit schedule button in the Switch object window.
#DEV-25698 Callback appointment window has a minimum size that is too large to fit on a 1024x768 display (see Site Environment Requirements).
#DEV-26941 Unable to fetch service node system settings from SN G1.
#DEV-27092 Modifying a block from the callback appointment schedule timeline popup menu adds an exception day at the wrong date.
#DEV-27131 Opening an appointment schedule where there are bookings only later than today yields an index error.

Limitations:
- Installing ACE Admin on a computer where CallGuide Admin is installed will not automatically remove CallGuide Admin. Instead, the two programs will exist side-by-side on the computer until CallGuide Admin is uninstalled.
- In the "Routing" window there can be no more than 2000 routing rows.
- A single address list file can have no more than 50 000 entries.
- Alternative character set is not supported in some configurations:
  - Dialog Flows
  - Schedules
  - Entrances
  - Menu choices

Related documents:
- ACE Installed components
- Installation manual ACE clients
- Help Hub: https://ace-showcase.com/ace-help-hub/knowledgebase/#humany-ace-help-hub=/c202-ace-admin%22