Telia ACE 23 Release Notes ACE Admin

[Each change description begins with a #. If the change has a CM-system ID this is shown after the #.]

Version 23.0.2.2 Date 2022-12-19

Compatible version of other components:
ACE Application Server 22.0.0 or newer
ACE Configuration Utility 21.0.1 or newer
ACE Database 23.0.0 or newer
ACE Main Server 23.0.0 or newer
ACE ServiceNode Tenant 22.0.0 or newer
ACE ServiceNode Tenant G2 23.0.0 or newer
Des3Intercept.dll 4.0.6.0
Midas.dll 17.0.4723.55752
ACEOidcClient.dll 21.0.1.0
libeay32.dll 1.0.2.21
ssleay32.dll 1.0.2.21
Windows 8.1/10

New functionality:
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Bugs corrected in this version:
#DEV-28688 Access violation when browsing dialogue flow objects.
#DEV-31169 Unable to configure contact data for screen pop in ACE Interact if licence for some contact source type is missing.
#DEV-31351 Access violation when toggling "At contact activation" screen pop check box in Client settings.

Limitations:
- See previous version below.

Related documents:
- See previous version below.

Version 23.0.1.5 Date 2022-05-02

Compatible version of other components:
ACE Application Server 22.0.0 or newer
ACE Configuration Utility 21.0.1 or newer
ACE Database 23.0.0 or newer
ACE Main Server 23.0.0 or newer
ACE ServiceNode Tenant 22.0.0 or newer
ACE ServiceNode Tenant G2 23.0.0 or newer
Des3Intercept.dll 4.0.6.0
Midas.dll 17.0.4723.55752
ACEOidcClient.dll 21.0.1.0
libeay32.dll 1.0.2.21
ssleay32.dll 1.0.2.21
Windows 8.1/10

New functionality:
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Bugs corrected in this version:
#DEV-25698 Callback appointment window has a minimum size that is too large to fit on a 1024x768 display (see *Site Environment Requirements*).

#DEV-25695 Sometimes a different schedule is actually selected after editing one schedule from the Edit schedule button in the Switch object window.
#DEV-26941 Unable to fetch service node system settings from SN G1.
#DEV-27092 Modifying a block from the callback appointment schedule timeline popup menu adds an exception day at the wrong date.
#DEV-27131 Opening an appointment schedule where there are bookings only later than today yields an index error.

Limitations:
- See previous version below.

Related documents:
- See previous version below.

Version 23.0.0.14 Date 2021-12-10

Compatible version of other components:
ACE Application Server 22.0.0 or newer
ACE Configuration Utility 21.0.1 or newer
ACE Database 23.0.0 or newer
ACE Main Server 23.0.0 or newer
ACE ServiceNode Tenant 22.0.0 or newer
ACE ServiceNode Tenant G2 23.0.0 or newer
Des3Intercept.dll 4.0.6.0
Midas.dll 17.0.4723.55752
ACEOidcClient.dll 21.0.1.0
libeay32.dll 1.0.2.21
ssleay32.dll 1.0.2.21
Windows 8.1/10

New functionality:
- Unified export of address book; export conforms to the standard used elsewhere in ACE Admin.
- Support for importing national holidays extended to open hours as well.
- Support for selecting new operation type "Failed login" when searching in the log of changes.

Bugs corrected in this version:
#19868 "Add" unintentionally available in context menu for some access numbers, which makes editing of selected access number possible even though it should not be.
#19869 Wrong schedule is selected in an opened schedule controlled switch object if the administrator lacks access to the actual schedule.

Limitations:
- Installing ACE Admin on a computer where CallGuide Admin is installed will not automatically remove CallGuide Admin. Instead, the two programs will exist side-by-side on the computer until CallGuide Admin is uninstalled.
- In the "Routing" window there can be no more than 2000 routing rows.
- A single address list file can have no more than 50 000 entries.
- Alternative character set is not supported in some configurations:
  - Dialog Flows
  - Schedules
  - Entrances
  - Menu choices

Related documents:
- ACE Installed components
- Installation manual ACE clients
- Help Hub: https://ace-showcase.com/ace-help-hub/knowledgebase/#humany-ace-help-hub=/c202-ace-admin%22