

Telia ACE 12 Release Notes ACE Screen Pop

[Each change description begins with a #. If the change has a CM-system id this is shown after the #.]

Version 12.0.0.1 Date 2018-07-05

Compatible version of other components:

ACE Interact 12.0.0 or newer

UtilComp.dll 7.1.0.1

Windows 10/11

New functionality:

Re-branded from CallGuide to ACE

Bugs corrected in this version:

-

Limitations:

Installing ACE Screen Pop on a computer where CallGuide Screen Pop is installed will not automatically remove CallGuide Screen Pop. Instead, the two programs will exist side-by-side on the computer until CallGuide Screen Pop is uninstalled.

Installing ACE Screen Pop on a computer where CallGuide Screen Pop is installed will not automatically re-use registry settings from CallGuide Screen Pop. These configurations must be created manually or by MSI transform.

Related documents:

ACE Installed components

Installation manual ACE clients

Online help