**Telia ACE 12 Release Notes ACE Screen Pop**

[Each change description begins with a #. If the change has a CM-system id this is shown after the #.]

Version 12.0.0.1 Date 2018-07-05

Compatible version of other components:

ACE Interact 12.0.0 or newer

UtilComp.dll 7.1.0.1

Windows 7/8/8.1/10

New functionality:

# Re-branded from CallGuide to ACE

Bugs corrected in this version:

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Limitations:

# Installing ACE Screen Pop on a computer where CallGuide Screen Pop is installed will not automatically remove CallGuide Screen Pop. Instead, the two programs will exist side-by-side on the computer until CallGuide Screen Pop is uninstalled.

# Installing ACE Screen Pop on a computer where CallGuide Screen Pop is installed will not automatically re-use registry settings from CallGuide Screen Pop. These configurations must be created manually or by MSI transform.

Related documents:

# ACE Installed components

# Installation manual ACE clients

# Online help